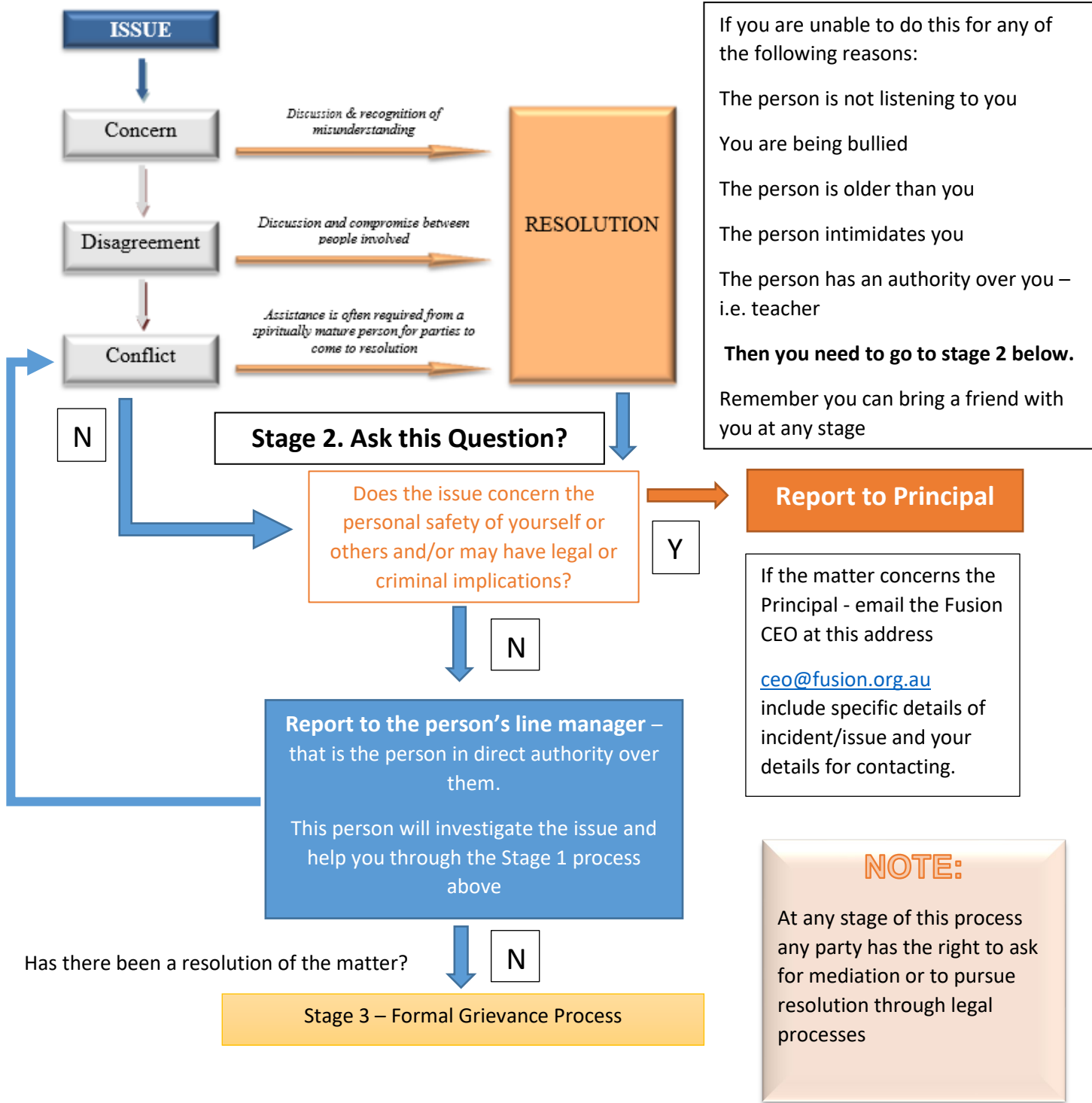


Conflict Resolution Process Chart

Stage 1. In the first instance speaking directly with the person is best.





Grievance Policy Process Chart

